

## **Post graduate certificate for teachers of Health Care Professionals Communication skills and the medical interview**

Welcome to this part of the course!

Your facilitators will be:

Maureen Webber

Hilarie Lazarus

Richard Musson

Mary Nichols

Julie Draper

Maureen and Julie will be running the workshop on “Communication within teams and feedback” on 15.1.03

Maureen, Hilarie, Richard and Mary will be running the workshops on 12<sup>th</sup>/13<sup>th</sup> Feb 2003 on communication skills teaching with Julie as back up.

During this one and a half days, we aim to give you a taster, covering:

- what to teach
- how to teach
- a curriculum
- some of the evidence-base that shows that communication skills affects the outcome of the consultation for not only the patient but also the clinician
- assessment

### **Preparation**

Please begin to look at two books which on which we will be basing our teaching  
Kurtz S.M., Silverman J. D., Draper J. (1998) Teaching and Learning Communication Skills in Medicine. Radcliffe Medical Press (Oxford)  
ISBN 1-85775-273-2

Silverman J. D., Kurtz S.M., Draper J. (1998) Skills for Communicating with Patients. Radcliffe Medical Press (Oxford)  
ISBN 1-85775-189-2

**Before Christmas** we will be sending out instructions for videoing a consultation of your own which we will use as the experiential material for the two day session in February.

Please also look at our web site: [www.skillscascade.com](http://www.skillscascade.com) which will give you quite a lot of ideas and teaching material.

Do phone me or email me any time.

Julie Draper

23 Chiswick End, Meldreth, Royston, Herts SG8 6LZ

Tel 01763 260323

Fax 01763 262599

Email [juliedraper@dumbflea.freeserve.co.uk](mailto:juliedraper@dumbflea.freeserve.co.uk)